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Radisson Hotel Group Fesses up to Security Incident

The hotel chain and conference center fave said it "identified" the security foul-up on 1 October, weeks after it happened on 11 September, but only emailed holders of the Radisson Rewards cards that are affected yesterday. The mail sent by the group stated: "This data security incident did not compromise any credit card or password information. Our ongoing investigation has determined that the information accessed was restricted to member name, address (including country of residence), email address, and in some cases, company name, phone number, Radisson Rewards member number and any frequent flier numbers on file." The breach affected a "small percentage" of the Radisson Rewards members, the email stated, but didn't provide any specifics about numbers. The hotel chain said that when it identified the "issue" it immediately revoked access to the unauthorized person or persons. "All impacted members accounts have been secured, and flagged to monitor or any potential unauthorized behavior. While the ongoing risk to your Radisson Rewards account is low, please monitor your account for any suspicious activity." It added that loyalty card holders should also be cautious about potential phishing scams as miscreants may attempt to build on the information already gathered. The group operates various brands including the Radisson, Radisson Blu, Radisson Red, Country Inns and Suites by Radisson and Park Inn by Radisson, spread over more than 1,000 locations in 73 countries. "The data security incident impacted less than 10 percent of Radisson Rewards member accounts," a spokesman said. He did not quantify how many people that equates to. The ICO has contacted following publication of this story with a statement: "All organizations processing personal data should do

so safely and securely. If anyone has concerns about how their data has been handled, they can report these concerns to us and we can look into the details.”